

Date: 11/17/2024 Subject: Evolutions Fitness & Wellness Center Updates

1. EVS Department Restructuring – Success of Internal Transition

The transition of Environmental Services (EVS) to an entirely in-house team as of November 1, 2024, has gone exceptionally well. Feedback from both members and staff has been positive, with noticeable improvements in the quality of our cleaning services. While we are still working through minor, anticipated workflow adjustments within the department, the team has fully embraced their new responsibilities, and we are thrilled to report that this move aligns with our goal of maintaining a pristine facility for our members while managing costs effectively.

2. Internal Events:

- a) **Fit for a Cause October 2024**: Last month, Evolutions hosted the *Fit for a Cause* event, where we collected donations for care baskets to support individuals battling cancer in our community. This year's event was another testament to the strength of our community, with enthusiastic participation from both members and staff.
- b) Toy Drive with the Tulare Fire Department: Evolutions is serving as a toy drive donation site for the Tulare Fire Department this holiday season. Members and staff are encouraged to bring new, unwrapped toys to help brighten the holidays for children in need in our community. This local initiative was a resounding success last year, and we hope to see that same support for the program again.
- c) Hero Health Veteran Program Coat Drive for Kids: Our Hero Health Veteran program is hosting a coat drive to collect warm coats for children. These donations will be distributed to local schools, ensuring kids in our community stay warm this winter.
- d) Salvation Army Angel Tree: In addition to our other holiday events, we are also participating in the Salvation Army Angel Tree program. The Salvation Army Angel Tree program provides new clothing and toys to more than one-million children in need each year, and we are happy to serve as a participant in this program.

3. Childcare Department Enhancements:

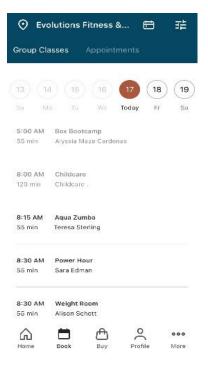
To accommodate growth in our childcare department, we've refreshed the area with new sensory toys and much-needed furniture to better meet the needs of children in our care. These upgrades ensure we provide a safe and engaging environment for our youngest members, improving the overall experience for parents as well.





4. MindBody Transition – Delays and Progress:

While our transition to the MindBody platform has been delayed due to complications with our existing software provider, we are making headway. MindBody has graciously waived the monthly service fees for the platform during this extended migration period, showing their understanding and support. We remain committed to completing the transition, and we anticipate going live with ClassPass soon. Additionally, the Evolutions Fitness & Wellness Center app has been successfully designed, and we will soon begin public marketing efforts to promote its features. This integration will expand our visibility and accessibility to a broader fitness community.



We appreciate your continued support as we navigate these exciting changes and improvements. We look forward to keeping you informed as we move forward.